

4 Year Completion
10-160-2 Medical Administrative Professional
31-160-1 Health Office Professional
31-160-5 Medical Billing Specialist
30-160-2 Healthcare Receptionist



2026-27 Required Courses
Northwood Technical College
Ashland*, New Richmond*, Rice Lake*, Superior*, Online
***Combination of Online, Your Choice or On Site instruction**

Name/ID _____

Date _____

Catalog Number	Course Title	*Hours per Week	Credits	Healthcare Receptionist Technical Diploma#	Medical Billing Specialist Technical Diploma^ (Financial Aid Eligible)	Health Office Professional Technical Diploma (Financial Aid Eligible)	Medical Administrative Professional Associate Degree (Financial Aid Eligible)
First Term - Fall 2026							
10501101	Medical Terminology	3 hours per week	3 credits	Healthcare Receptionist#	Medical Billing Specialist ^	Health Office Professional	Medical Administrative Professional
10103146	MS Word A	2 hours per week	1 credit	Healthcare Receptionist#	Medical Billing Specialist ^	Health Office Professional	Medical Administrative Professional
10103184	Advanced Document Applications Corequisite: 10103146 MS Word A	4 hours per week	2 credits	Healthcare Receptionist#	Medical Billing Specialist ^	Health Office Professional	Medical Administrative Professional
10160143	Medical Office Procedures and Customer Service	3 hours per week	2 credits	Healthcare Receptionist#	Medical Billing Specialist ^	Health Office Professional	Medical Administrative Professional
	First Term Total			8 Credits Healthcare Receptionist#	8 Credits Medical Billing Specialist ^	8 Credits Health Office Professional	8 Credits Medical Administrative Professional
Second Term - Spring 2027							
10103125	MS Outlook	2 hours per week	1 credit	Healthcare Receptionist#		Health Office Professional	Medical Administrative Professional
10160135	Medical Documentation Essentials Prerequisites: 10501101 Medical Terminology and 10103184 Advanced Document Applications	5 hours per week	3 credits			Health Office Professional	Medical Administrative Professional
10160150	Telehealth Essentials	2 hours per week	1 credit			Health Office Professional	Medical Administrative Professional
10160140	Medical Office Administration Prerequisite: 10160143 Medical Office Procedures and Customer Service	5 hours per week	3 credits		Medical Billing Specialist ^	Health Office Professional	Medical Administrative Professional
	Second Term Total			1 Credits Healthcare Receptionist#	3 Credits Medical Billing Specialist ^	8 Credits Health Office Professional	8 Credits Medical Administrative Professional

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Third Term - Fall 2027							
10106146	Document Management & Editing	4 hours per week	3 credits	Healthcare Receptionist#		Health Office Professional	Medical Administrative Professional
10801196	Oral/Interpersonal Communication	3 hours per week	3 credits	Healthcare Receptionist#		Health Office Professional	Medical Administrative Professional
	Third Term Total			6 Credits Healthcare Receptionist#		6 Credits Health Office Professional	6 Credits Medical Administrative Professional
Fourth Term - Spring 2028							
10103151	MS Excel A	2 hours per week	1 credit		Medical Billing Specialist ^	Health Office Professional	Medical Administrative Professional
10196138	Conflict Resolution and Confrontation Skills	1 hour per week	1 credit			Health Office Professional	Medical Administrative Professional
10801136	English Composition 1	3 hours per week	3 credits			Health Office Professional	Medical Administrative Professional
10804123	Math with Business Applications	3 hours per week	3 credits		Medical Billing Specialist ^	Health Office Professional	Medical Administrative Professional
	Fourth Term Total				4 Credits Medical Billing Specialist^	8 Credits Health Office Professional	8 Credits Medical Administrative Professional
Fifth Term - Fall 2028							
10160134	Medical Insurance Claims Prerequisite: 10501101 Medical Terminology	6 hours per week	4 credits		Medical Billing Specialist ^		Medical Administrative Professional
10160145	Medical Administrative Practice Prerequisite: 10160140 Medical Office Administration Corequisite: 10160134 Medical Insurance Claims	6 hours per week	4 credits		Medical Billing Specialist ^		Medical Administrative Professional
	Fifth Term Total				8 Credits Medical Billing Specialist ^		8 Credits Medical Administrative Professional

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Sixth Term - Spring 2029							
10101176	Financial Accounting 1A	2 hours per week	2 credits				Medical Administrative Professional
10103152	MS Excel B Corequisite: 10103151 MS Excel A	2 hours per week	1 credit		Medical Billing Specialist ^		Medical Administrative Professional
10160142	Patient Billing and Reimbursement Prerequisite: 10160134 Medical Insurance Claims	5 hours per week	3 credits		Medical Billing Specialist ^		Medical Administrative Professional
	Sixth Term Total				4 Credits Medical Billing Specialist ^		6 Credits Medical Administrative Professional
Seventh Term - Fall 2029							
10510135	Anatomy, Physiology, and Disease Concepts	3 hours per week	2 credits				Medical Administrative Professional
10809196 or 10809172	Introduction to Sociology or Intro to Diversity Studies	3 hours per week	3 credits				Medical Administrative Professional
10XXXXXX	Elective Course (see below for a list of elective courses)	3 hours per week	3 credits				Medical Administrative Professional
	Seventh Term Total						8 Credits Medical Administrative Professional

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	Eighth Term - Spring 2030						
10105160	Medical Externship Prerequisite: Prior to enrolling in this course, students must have successfully completed or are in good standing in all program courses and have the approval of program faculty. (Criminal background checks will be required for this course)	4 hours per week	1 credit				Medical Administrative Professional
10801197	Technical Reporting	3 hours per week	3 credits				Medical Administrative Professional
10809198	Introduction to Psychology	3 hours per week	3 credits				Medical Administrative Professional
10890116	Job Quest	2 hours per week	1 credit				Medical Administrative Professional
	Eighth Term Total						8 Credits Medical Administrative Professional
	Total Credits			15 Credits Healthcare Receptionist#	27 Credits Medical Billing Specialist ^	30 Credits Health Office Professional	60 Credits Medical Administrative Professional

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^ Recommended 3 semester plan for 31-160-5 Medical Billing Specialist students

Note: Courses that are off sequence from the above 8 term plan (i.e. fall term classes listed in spring term) will only be available online.

3 Semester Plan

1st Semester

Class	Credits
10501101 - Medical Terminology	3
10103184 - Advanced Document Applications	2
10160143 - Medical Office Procedures & Customer Service	2
10103146 - MS Word A	1
10103151 - Excel A	1
10103152 - Excel B	1
Total	10

2nd Semester

Class	Credits
10160140 - Medical Office Administration	3
10160134 - Medical Insurance Claims	4
10804123 - Math with Business Apps (Online)	3
Total	10

3rd Semester

Class	Credits
10160142 - Patient Billing & Reimbursement (Online)	3
10160145 - Medical Administrative Practice	4
Total	7

#Recommended 2 semester plan for 30-162-2 Healthcare Receptionist students

Note: Courses that are off sequence from the above 8 term plan (i.e. fall term classes listed in spring term) will only be available online.

2 Semester Plan

1st Semester

Class	Credits
10103125 - MS Outlook	1
10103146 - MS Word A	1
10103184 - Advanced Document Applications	2
10160143 - Medical Office Procedures & Customer Service	2
Total	6

2nd Semester

Class	Credits
10106146 - Document Management & Editing	3
10501101 - Medical Terminology	3
10801196 - Oral/Interpersonal Communication	3
Total	9



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Medical Administrative Professional Recommended Electives (3 credits required):

10544100	Communication of Aging (3 credits)
10544105	Alzheimer's and Dementia (3 credits)
10544111	Legal and Financial Issues of Aging (3 credits)
10544107	Death and Dying (3 credits)
10101174	Quickbooks Accounting - Beginning (2 credits)
10103106	MS PowerPoint (1 credit)
10103156	Adobe Photoshop (2 credits)
10106123	Meeting and Event Planning (3 credits)
10106129	Web and Social Media Technologies (3 credits)
10196191	Supervision (3 credits)
10196189	Team Building and Problem Solving (3 credits)

Select the required course document based on the academic year you begin enrollment in your program. Students admitted mid-year (January) and/or any student who takes courses out of sequence are not guaranteed course availability in all terms of the program. Enrollment in additional terms may be required to complete graduation requirements. Please be advised that low enrollment class sections may be canceled.

You will be contacted by Student Services with information on other class sections available in alternate formats.



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*Hours per week represents periods of instruction and/or work-based learning hours per week (class hours). Additional time may be required outside of class to complete assignments. For more details on what you can expect outside of class, please see the "Expectations Outside of the Classroom" section of the Student Handbook.

Northwood Tech General Education Course Options for Northwood Tech Associate Degree Programs

Co-enrollment in 99831900 Writing Essentials may be recommended in addition to English Composition 1.

Specific General Education courses are scheduled as requirements for this program. If you have completed General Education coursework at another Wisconsin technical college, please refer to the Acceptable Transfer Course document at the following link (find your program) to see if your previous coursework will transfer

[Acceptable Transfer Courses](#)

If you have completed General Education coursework at Northwood Tech in a prior term, the same options will apply for your program requirements. Pending Dean approval, technical diploma coursework (i.e. catalog number beginning with 30, 31, or 32) may also be allowed to meet General Education requirements. NOTE: Technical diploma level coursework may not transfer to a baccalaureate program.^

Elective Courses: To meet the elective course requirements for this program, you will be required to take associate degree level coursework, i.e., catalog numbers beginning with a 10 (with the exception of General College courses 10831103, 10834109, 10835103, and 10838104). Pending program dean approval, technical diploma level coursework, i.e. catalog number beginning with 30, 31, or 32, may also be allowed to meet elective course requirements for this program. NOTE: Technical diploma level coursework may not transfer to a baccalaureate program.^

Graduation Requirements: *Although your academic advisor can provide guidance, you are ultimately responsible for selecting courses that meet a program's graduation requirements. If you do not take courses in the recommended sequence above, it may delay your completion of graduation requirements. A program plan grade point average (GPA) of 2.0 in a 4.0 grade system is required to graduate.*

Earn Credit for What You Already Know:

[Visit Credit for Prior Learning for more information](#)

If you have difficulty accessing this content or notice any accessibility problems, please contact the Northwood Tech Curriculum Office at

curriculum.office@NorthwoodTech.edu

or 715.752.8128. You will receive a response within 5 business days.

^If considering transferring into a baccalaureate program, please work with the Transfer Coordinator at the college you are interested in transferring to verify status, including if technical diploma level coursework will transfer and if it will transfer, how the credits will be brought in to your future degree.