

Waukesha Christmas Parade

Nov 21, 2021

**Waukesha
Strong**



PROHEALTH CARE
The way you should be treated



Introduction of Speakers

- Division Chief Dennis Graff
- City of Waukesha Fire Department
- (Former) Assistant Chief Joe Hoffman
- City of Waukesha Fire Department,
now serving Western Lakes Fire
District



We Start by Remembering

Jackson Sparks

Jane Kulich

Virginia 'Ginny' E. Sorenson

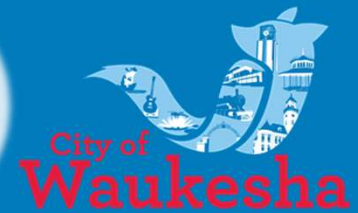
Wilhelm "Bill" Hospel

Tamara L. Carlson Durand

Leanna "Lee" Owen



"All those that lost a little bit of innocence that day... the injured, the parade participants, parade goers, responders, our greater Waukesha Community, and our world that witnessed this senseless act."



THE CITY OF WAUKESHA

Mission: "We are dedicated to enhancing the community's quality of life through efficient, effective and responsive government."

As the seventh largest City in the State of Wisconsin with over 72,000 people, Waukesha is the manufacturing hub of Waukesha County and home to many of the area's largest employers.

The City strives to provide a safe and secure Community, with a diversified work environment, balanced housing stock and strong business and leisure opportunities.

The City has a thriving historic downtown boasting concerts, a farmer's market, scenic Riverwalk and festivals. The location on the river, historic buildings, and strong artist culture all contribute to the unique character of the City.

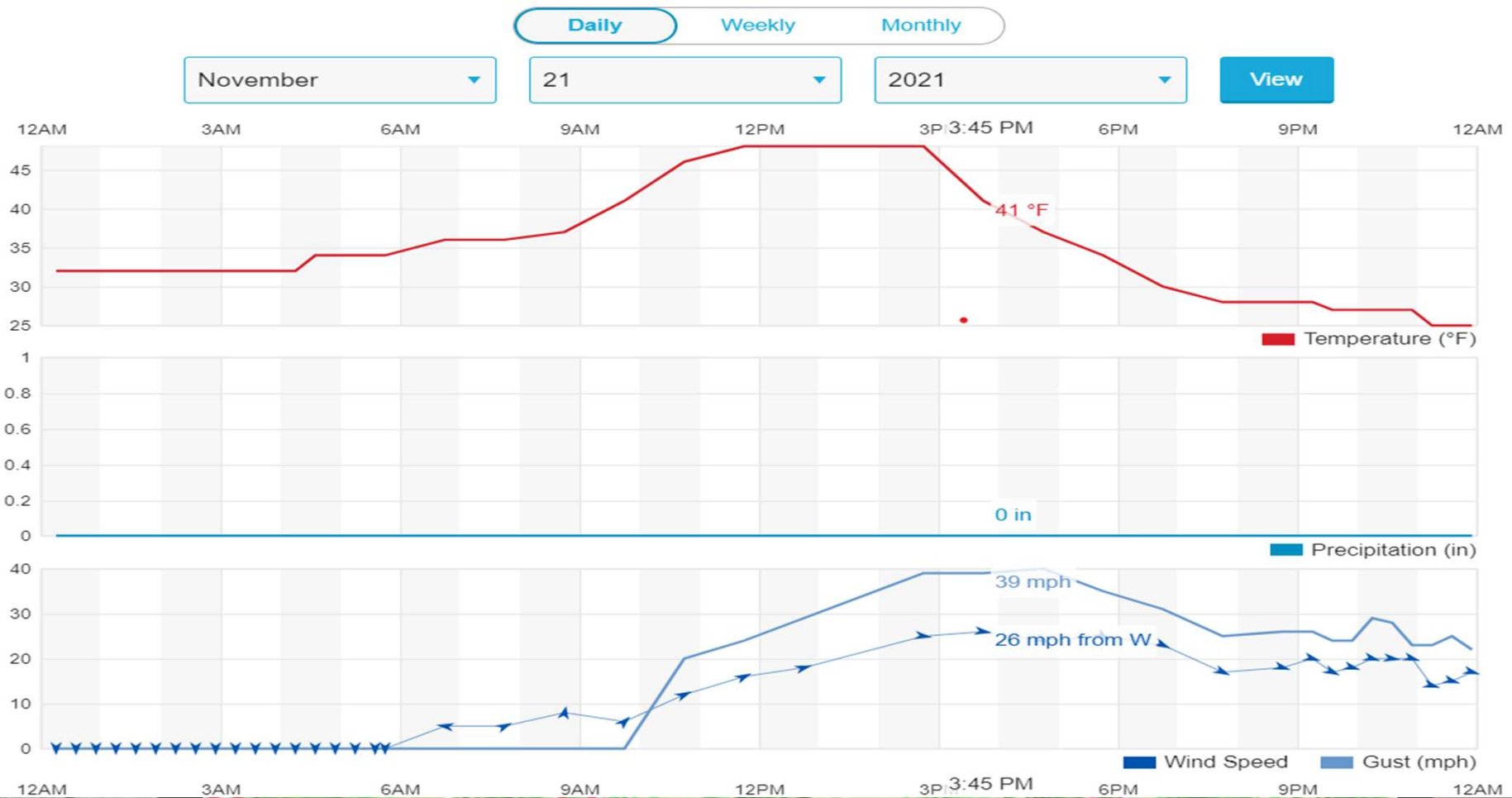


CITY OF WAUKESHA FIRE DEPARTMENT

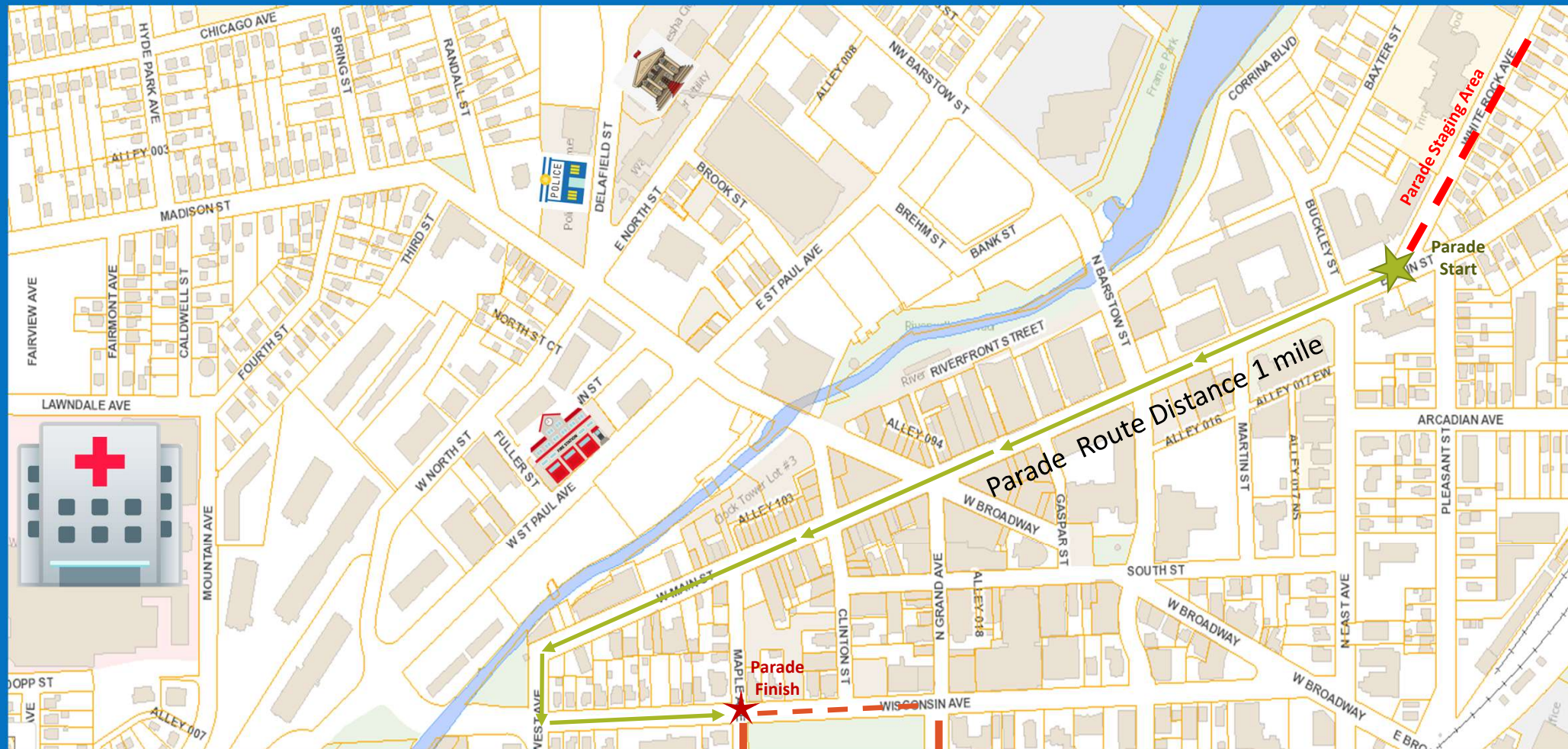
- Our 116-member Fire Department delivers service out of 5 strategically located Fire Stations, (104 Sworn and 7 Civilian, 5 Interns) .
- A daily minimum staffing of 26 personnel; assigned to 3 Engines, 2 Ladders, 5 Ambulances and an on-duty Battalion Chief, in addition to Administrative Support Staff.
- In 2024, we responded to 9,515 Calls for Service. We provide the following 911 emergency services to our Community:
 - fire suppression
 - paramedic medical care and transport
 - hazardous materials mitigation
 - specialized rescue (high/ low angle rope rescue, confined space, trench, building collapse)



Waukesha Christmas Parade



Waukesha Christmas Parade Route



2 Minutes of “Terror”

Within approximately 2 minutes, 6 people would die and 70 would be injured, some with significant, life-changing injuries.

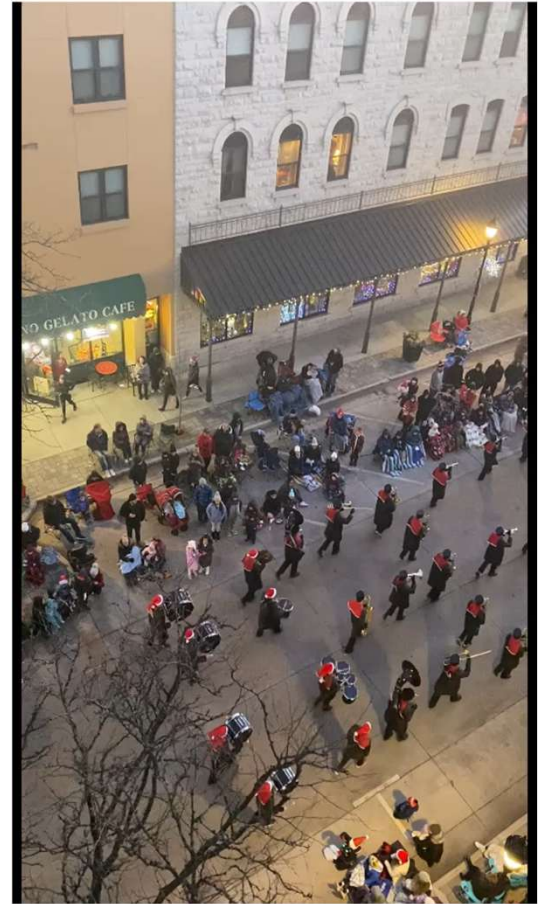
Warning: the following videos are disturbing



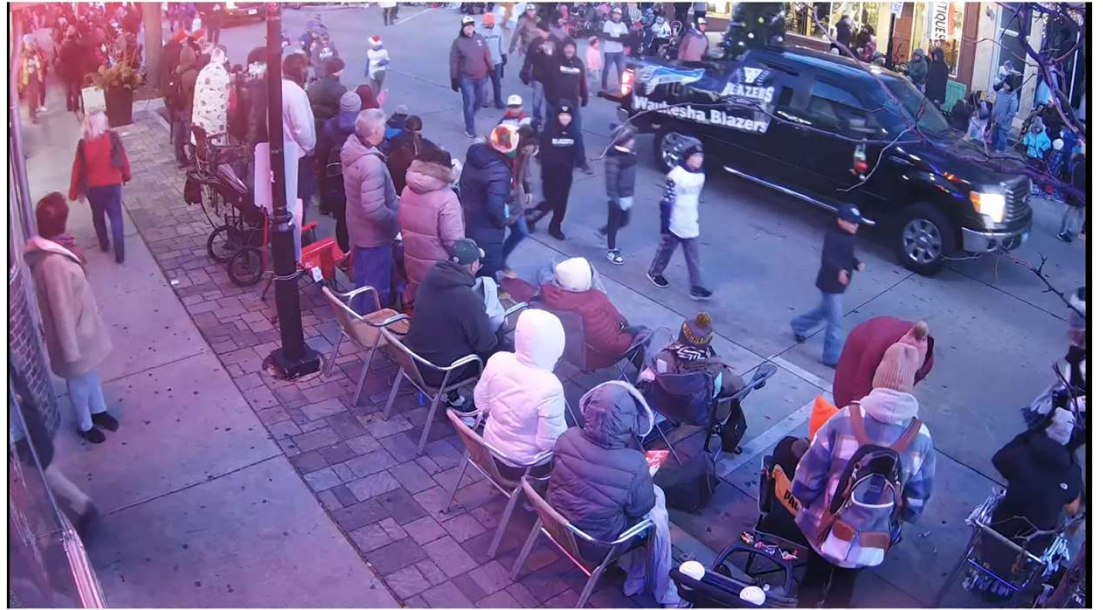
THE DOMESTIC INCIDENT



CELL PHONE VIDEO



DAY OF PARADE



DAY OF PARADE



Officer Involved Shooting



064 a FB profile Ivonne Ciriaco 453 Wisconsin Ave, E. Christensen

001:36
Pause

10 30

Ivonne Ciriaco was live.
November 21 at 4:37 PM · 🌐

👍❤️🔥 84 66 Comments 9K Views

👍 Like 💬 Comment ➦ Share 🌐

Comments Hide

Most Relevant

Maribel Mora Albiter · 0:20
Que tiempos tan difíciles vivimos hoy en día en pleno desfile hay gente tan mala tirando balazos 🤔

Like · Reply · See Translation · 4d 🗨️ 1

Garcia Maricela · 0:06
Omg question feo están bien

Like · Reply · See Translation · 4d

Lupita Lucas
🤔🤔🤔🤔🤔🤔

Like · Reply · 4d

Miguel Marco Moralez · 0:11
Stay strapped

Like · Reply · 4d

Martha Santana · 0:29
Que poca m.... y la policía como siempre sin hacer nada

Like · Reply · See Translation · 4d

Tracey Penning-Maszka · 1:54
Are you guys ok???

Like · Reply · 4d

Olga Benítez · 0:25
Hola Mari cómo estás todo bien

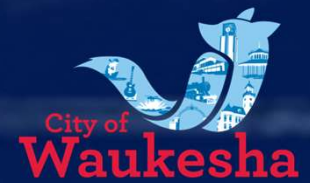
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Write a comment...

Internal Communications - Police



Internal Communications – Police Body Camera

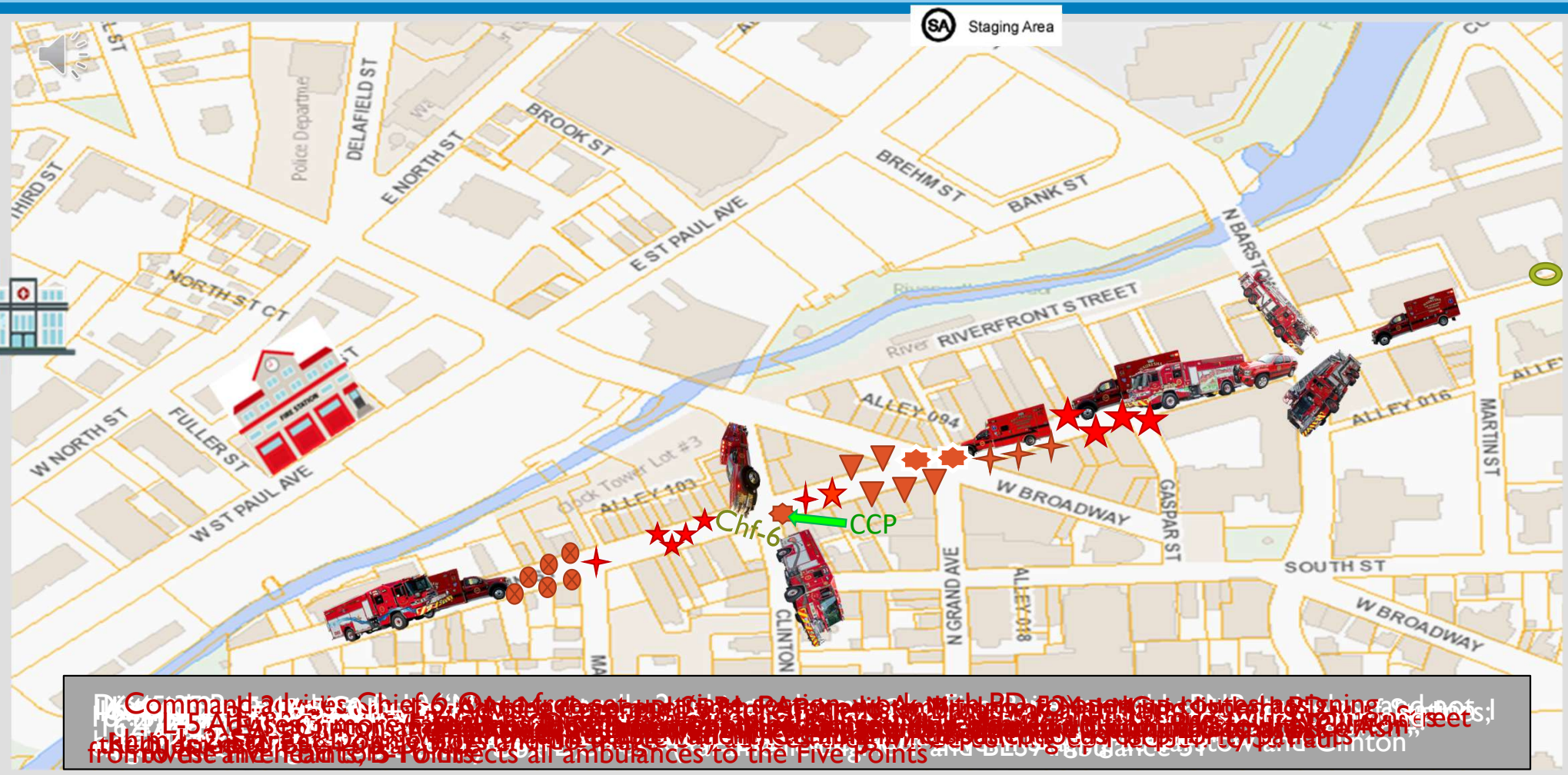


Fire Department Role in Christmas Parade

- Fire Department Station 1 Crew participated in Front End of Parade Activities and Returned to Station 1. All four other stations were in quarters available
- Fire Battalion Chief /Shift Commander, “scanning” the PD channel hears of the Domestic Disturbance involving a possible knife as crews are just returning from their parade assignment, and “Pre-Alerts” crew at Station 1 to start heading to an Unknown Situation (domestic).
- **All stations dispatched to Unknown Incident Type then updated to vehicle vs. pedestrian at the parade
- Update provided as possible mass casualty with shots fired



Internal Communications - Fire



Internal Communications - Fire

- Fire Battalion Chief /Shift Commander, “scanning” the PD channel hears of the Domestic Disturbance and “Pre-Alerts” crew at Station 1 to start heading to an Unknown Situation.

16:38

Call entered in City of Waukesha CAD

1642 (4 mins)

Station 1 Equipment and Personnel arrive; Battalion 10 establishes Command

16:47

Chief 6 (Off Duty BC) notifies Command at Parade and Assigned Triage;

16:51

Command requests 2nd Alarm Level from MABAS Dispatch

17:00

Chief 2 & MABAS Resources arrive; Pewaukee Chief Assigned Staging, Chief 2 Assigned Transportation

1710

Chief Howard contacts Fire Command and is directed to EOC

16:40

All Stations sent to Downtown for Unknown Problem

16:43

Command requests MABAS Life Safety Box alarm to the Box (1st) level

16:50

Triage (Chf 6) Establishes Casualty Collection Point (CCP); with designated Ambo Transport Route

16:55 (13 mins)

First 2 Ambulances Transport from Scene to WMH (A-54 and A-55)

1705-1740

All Pts transports to hospitals (1731) and Secondary Search of the entire Incident Scene completed (1740)

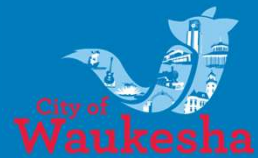


MCI Casualty and Care Impact

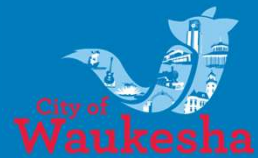
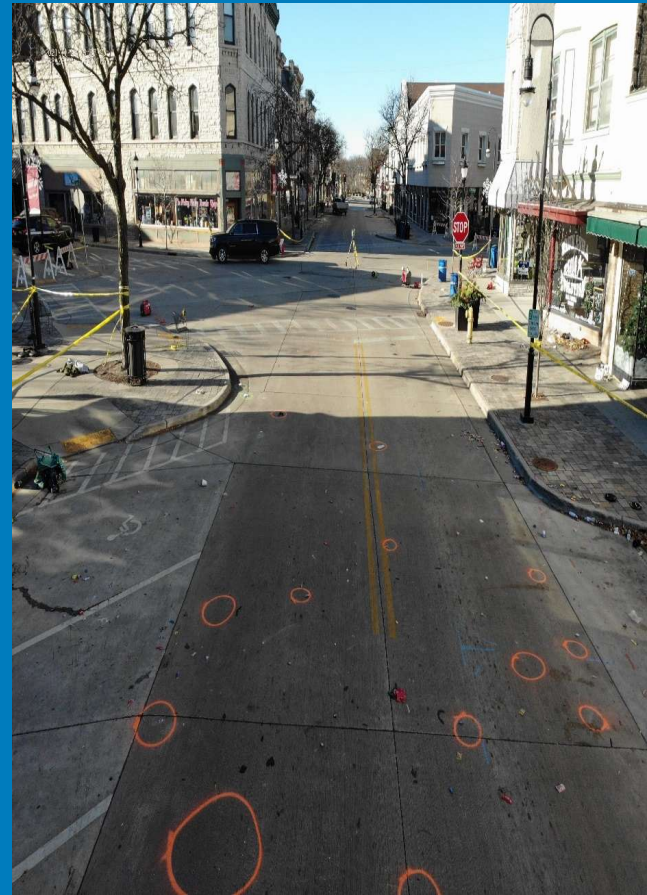
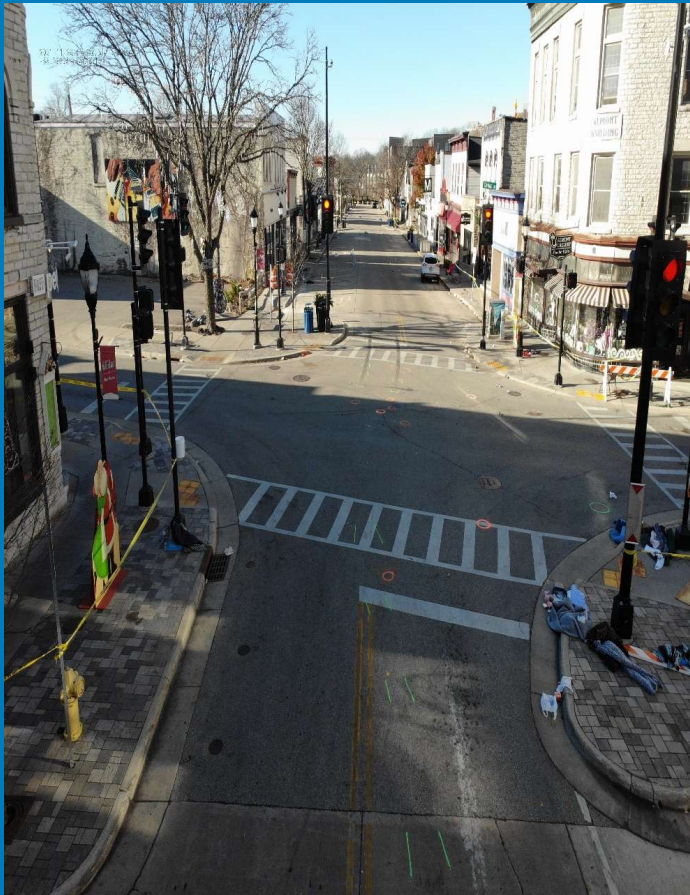
- Many victims went to the hospital by personal conveyance, police cars and some on foot as is normal in the aftermath of an MCI
- Vast majority of critically injured went to the closest hospital-Waukesha Memorial Hospital which is a level III trauma center: Received 33 patients, 11 children who were transferred to Children's of Wisconsin (level I trauma center)
- The closest level I and level II trauma centers only received 21 patients while Children's Hospital of Wisconsin received only 3 patients directly from the scene
- Both public and private ambulance companies were utilized for interfacility transports from Waukesha Memorial Hospital
- Due to misinformation from the scene, all hospitals believed the MCI involved an active shooter, however, they adapted quickly to the blunt force trauma injuries they received



Crime Scene – Drone Flight



Crime Scene – Next Day



Waukesha County Emergency Management

Gail Goodchild

Emergency Management Coordinator

Waukesha County Emergency Preparedness, Office of Emergency Management



EOC OPERATIONS

- Prepared IAP
 - Included a comms plan
- Identified Incident Objectives
- Coordinated efforts to establish Reception Center
- Liaised with Waukesha County Communications Center, Hospitals and Medical Examiner's Office



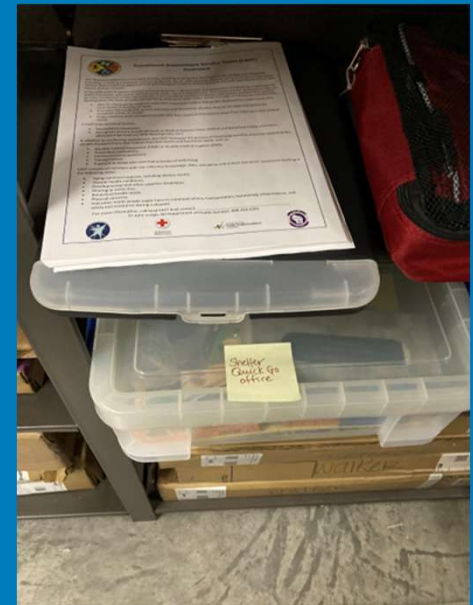
Incident Objectives

1. Apprehend suspect(s) without further injuries or loss of life
2. Gather intelligence and assess any remaining threat
3. Protect life & safety of public and responders in incident area
4. Activate Mass Casualty Protocol
5. Deliver accurate and verified information to the public
6. Establish a Family Reception Center to assist victims and their families



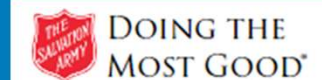
Family Assistance Center

- Family Assistance Center vs Reunification Center
- Mass Fatality vs Mass Casualty
- Comfort for clients
- Phone number to reception center



Family Assistance Center

- Health and Human Services
 - Preparedness Coordinator
 - Crisis Workers
- Victim Assistance from DA's Office
 - Waukesha and Milwaukee Co
- Red Cross Volunteers
 - Trained in Disaster Mental Health
- Salvation Army Chaplains
- SE WI Incident Management Team



WAUKESHA VICTIM WITNESS ASSISTANCE



Friends and Family Resource Center



- WKPD Detective available for interviews
- Victim Assistance Program
- School District
- Private area for consultation

DON'T BE AFRAID TO ASK
FOR HELP

Anne E. Schwartz

Chief Communications Strategist

Samuel Hall

Managing Partner

Crivello Carlson, S.C.

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SHall@CrivelloCarlson.com



Lessons Learned (Fire Department)

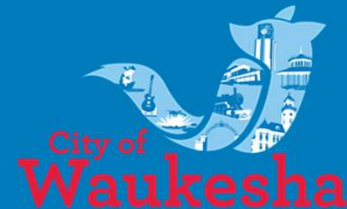
SUCCESSSES

- MABAS – Mutual Aid System works
 - -Request Resources Early/ Make Assignments to Match Resources (Hospital Liasons)
- Fire/ EMS Operations Command and Control
 - -Continual training on mass casualty plan (WFD refreshed within 60 days as part of CE)
- Off-duty 1st Responders and Medical Trained Personnel
 - (Neighbors helping Neighbors)
- Addressing Mental Health of 1st Responders and Civilians
- County Emergency Management

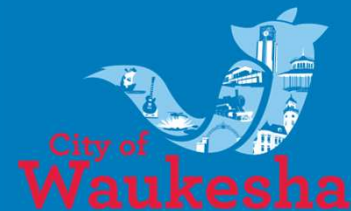


CHALLENGES/ OPPORTUNITIES

- EOC Activation Request lacked definition of needs
 - City lacks FTE Emergency Manager/ Director
- Difficulty Assessing Mass Casualty Field due to Weather, Crowd and Children Involvement
- WiTrac / Triage Tag System
- Following the Incident:
 - - Completing Documentation with limited information due to HIPPA Compliance
 - - Timely and Accurate Information

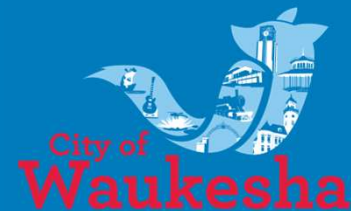


Employee and Community Wellness and Healing



Employee Wellness

- The US Department of Justice Office for Victims of Crime
 - Antiterrorism and Emergency Assistance Program (AEAP)
 - Victim of Crime Act (VOCA) – WI DOJ
 - United Way of Waukesha
- First Responder Mental Wellness and Resiliency
 - Neck up check ups
- Resiliency Navigator
- First Responder based community training
- Families of First Responder training



In Memoriam



Questions?



Questions?

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Division Chief Dennis Graff (CWFD): DGraff@waukesha-wi.gov

