

Paramedic Technician

Wisconsin Indianhead Technical College 10-531-1 Associate Degree

2018 Program Review

ACADEMIC PROGRAM REVIEW PROFILE

Program Number & Name: Paramedic Technician 10-531-1				
Program Academic or Assistant Dean	Title and Location	Phone and e-mail		
Phil Rach	Associate Dean EMS, Paramedic Program	Ext 4752		
	Director	Phillip.Rach@witc.edu		
Team Lead(s)	Title and Location	Phone and e-mail		
Example:	Welding Faculty Member	Ext. 9999		
Bill Smith	New Richmond	bill.smith@witc.edu		
Phil Rach	Associate Dean EMS, Paramedic Program	Ext 4752		
	Director	Phillip.Rach@witc.edu		
Team Members	Title and Location	Phone and e-mail		
R	С	Е		
RETIRED		R		
Deanna Folie	Paramedic Training Specialist - New	Ext 4268		
	Richmond Campus	Dee.folie@witc.edu		
Mark Manning	Director of Lakeview Ambulance Services	715-236-6285		
	Amoutance Services	Manning.mark@lakeviewmedical.org		
Catherine Fisher	WITC Paramedic Student Ladysmith site	hallstromcm@my.witc.edu		
**If you have more than 8 team members, right click the within the member table above and choose insert row above or below.				
Self-Study Areas:				
Required Elements: Analysis of trends from				
Program Effectiveness Data Profile, Analysis of results of previous program improvement plans,				
Progress/results of TSA (including program &				
employability essentials) Choose from a minimum of 2				
of the following other areas to study				

	Compliance Advisory Assessme Budgeting Career Ou Career Pa Collabora Curriculu Delivery Dual Enro Equipme Facilities	Commi ent of St g Efficie utlook/F thways ution/Par m Curre Method ollment nt	udent Learning encies/Costs per FTE Future Occupational Trends rtnerships ency/modifications s/Distribution of Offerings/Scheduling
Program Information:	- 1 /		29 approxity
Capacity (new students admitte Number of Faculty: 1			28 capacity
Statewide Curriculum:	FT: 🔽		PT:
	Yes? 🔽	a	No?
Program Accredited by:			IEP (Commission on Accreditation of Health Education Program)
Date of Last Accreditation		June 1, 2013	
Date of Next Accreditation		June 1, 2018	
Is a visit required? If so, when is the next visit?		yes, the onsite visit was November 16-17, 2017	
Program Licensed by:		Wisconsin DHS (Dept of Health Services)	
Date of Last Licensing:		May 5, 2016	
Date of Next Licensing:		June 30, 2018	
Is a visit required? If so, when is the next visit?		No	
Please list other program and individual association and organizational memberships:		N/A	

Program and Category			
Program: Paramedic '	Fechnician		
Category: Analysis of	Trends from Program	Data Profile	
Resources Contact(s)	for this Category:		
Strer	gths	Opportunities	
Graduation rates are high however, the statistics do not show this because potential graduates are not declaring graduation		Number of graduates are skewed because the majority of students don't declare to graduate; it needs to be a requirement in the course syllabus to declare for graduation during their last semester	
Currently enrollment ha we have 16 students enrol		There are no students enrolled at the Superior campus, so program marketing in the Superior area needs to be increased	
Currently with 17 stude 16 students returned for retention	-	Bring in ambulance directors to do mock interviews	
More hands-on opportu students	nities in the lab for	Find seasoned paramedics to help with the practical side of the program	
		Increase positions in the Paramedic program and offer traditionally fall semester classes in the spring semester (example: self-study cardiology for students to take in the spring semester to continue in the program)	
		Have a Clinical Coordinator for the Paramedic program for smoother scheduling of students and the locations for clinicals (they currently work with 12+ hospitals)	
**If you have more than 8 s	trengths and opportunities, ri	ght click the within the table above and choose insert	
row above or below. What items in this category MUST be addressed on our improvement plan?	Number of graduates are skewed because the majority of students don't declare to graduate; it needs to be a requirement in the course syllabus to declare for graduation during their last semester. A process needs to be developed for students to make sure they are required to declare for graduation in the Paramedic Technician program. An example could be tying this to Wisconsin DHS e- licensing and our own Student Services department for client reporting.		
What items in this category MIGHT be addressed on the improvement plan?			
Team Rating			

Please indicate by an (X) the team rating of your program on this category.				
All areas need improvementSome areas meet expectations, but most areas need improvementAll areas meet expectations — few areas need improvementExemplary—all areas exceed expectations—use as a model for other programs				
		V		
Additional Comments: (optional)				

Program and Category				
Program: Paramedic T	Program: Paramedic Technician			
Category: Analysis of I	Category: Analysis of results of previous program improvement plans			
Resources Contact(s) f	or this Category:			
Stren	gths	Opportunities		
The curriculum is currer modification that will be		Simplify Platinum Planner and launch it at the beginning in-person during a mandatory lab day.		
We have a new instructor, program director, and medical director.		Continue explaining the difference between Paramedic Technician and EMT Paramedic for better understanding of the program within the college.		
Currently, enrollment stands at 16 students and projecting carrying through with high school offerings, we will have a fall 2018 offering of EMT Paramedic at Hudson High School.		Work towards the identification of the Paramedic program to be tied with Allied Health rather than Law Enforcement/Public Safety.		
We have clinical agreements with all sites in the district.		All clinical agreements should be done through the same office at the college recommended by CoAEMSP on-site auditors during accreditation.		
**If you have more than 8 strengths and opportunities, right click the within the table above and choose inser row above or below. What items in this category MUST be Continue explaining the difference between Paramedic Technicia and EMT Paramedic for better understanding of the program with				
addressed on our improvement plan?	the college during the registration process so Student Services are aware of the differences between the programs.			

What items in this category MIGHT be addressed on the improvement plan? All clinical agreements should be done through the same office at the college recommended by CoAEMSP on-site auditors during accreditation.

Team Rating

Please indicate by an (X) the team rating of your program on this category.

All areas need improvement	Some areas meet expectations, but most areas need improvement	All areas meet expectations —few areas need improvement	<u>Exemplary</u> —all areas exceed expectations—use as a model for other programs
		v	
Additional Comments: (optional)			

Program and Category			
Program: Paramedic Technician			
Category: Progress/results of TSA (includes program outcomes and Employability Essentials)			
Resources Contact(s) for this Category:			
Strengths	Opportunities		
Prepare for incident response and EMS operations, Integrate pathophysiological principles and assessment findings to provide appropriate patient care, Demonstrate paramedic skills associated with established standards and procedures for a variety of patient encounters, Communicate effectively with others, Demonstrate professional behavior, and Meet state and national competencies listed for paramedic certification(s) are the outcomes for this program.	Through TSA Assessment, students know exactly the level of expectations during the scenario assessments and whether they meet the standards or not. These indicators would identify strengths and weaknesses for Paramedic Technician students.		
	Go through Platinum Planner tracking system to assure consistent progress towards TSA.		
	TSA Assessment can align with CoAEMSP accreditation assessment.		

**If you have more than 8 row above or below.	strengths and opportunities, rig	ght click the within the table	above and choose insert		
What items in this category MUST be addressed on our improvement plan?	Align Platinum Planner tracking system to assure consistent progress towards TSA.				
What items in this category MIGHT be addressed on the improvement plan?	What items in this category MIGHT be addressed on theTSA Assessment can align with CoAEMSP accreditation assessment.				
Team Rating Please indicate by an (X) the team rating of your program on this category.					
All areas need improvementSome areas meet expectations, but most areas need improvementAll areas meet expectations —few areas need improvementExemplary—all areas exceed expectations—use as a model for other programs					
		V			
Additional Comments: (optional)					
Enter text.	Enter text.				

Program and Category			
Program: Paramedic Technician			
Category: Accreditation/National or State St	andards, Regulations, Compliance		
Resources Contact(s) for this Category:			
Strengths Opportunities			
We are CAAHEP certified.	All UGRD EMT, Advanced EMT, Paramedic, Critical Care Paramedic instructors will be working towards FQAS certification through the college.		
We meet CoAEMSP standards through accreditation.	The Paramedic program being accredited allows students the flexibility of transferring to any state.		

All instructors need to be currently certified at the level that they teach through Wisconsin DHS or National Registry.		To work closely with improvements for FQ part-time instructors.	our state director on AS certification for our	
The accreditation process allows us to be up- to-date with all the standards, and we are in the process of continually updating our				
accreditation materials.	5 1 6			
**10 1 1 0				
row above or below.	trengths and opportunities, rig	ght click the within the table	above and choose insert	
What items in this category MUST be addressed on our improvement plan?	All UGRD EMT, Advanced EMT, Paramedic, Critical Care Paramedic instructors will be working towards FQAS certification through the college.			
What items in this category MIGHT be addressed on the improvement plan?				
	Team I	Rating		
Please indicat	Please indicate by an (X) the team rating of your program on this category.			
All areas need improvement	Some areas meetAll areas meetExemplary—all areasexpectations, but mostexpectations—fewexceed expectations—useareas need improvementareas need improvementprograms			
Additional Comments:	Additional Comments: (optional)			
Enter text.				

Program and Category				
Program: Paramedic Technician	Program: Paramedic Technician			
Category: Equipment				
Resources Contact(s) for this Category:				
Strengths Opportunities				
The acquisition of four new high-fidelity mannequins and the existing four high-fidelity mannequins will ensure realistic scenario based training for the Paramedic program.	A campus based simulation center and a mobile based simulation center.			

ultrasound training capa				
ultrasound training capabilities. Trauma FX mannequin will supplement other high-fidelity mannequins in the area of other high trauma scenarios.		Use advanced equipment for campus expos, career days, conferences for student recruitment.		
We are purchasing the latest ALS and 911 Transport equipment (IV pumps, ultrasound, video laryngoscope).		With the Paramedic program and accreditation, we have an opportunity for purchasing the newest advanced equipment pertaining to this program.		
Ambulances provide me based training.		Streamline the ITV equipment at each location, standardize equipment, and operationalize the start-up of the equipment.		
Having an Equipment S campus to maintain, del and setup equipment as inventory.	liver,			
Having equipment traile equipment when needed				
Utilize BlueJeans so stu class from any location.	idents can partake in	ght click the within the table	above and choose insert	
row above or below.What items in this category MUST be addressed on our improvement plan?Streamline the ITV equipment at each location, standardize equipment, and operationalize the start-up of the equipment.				
Improvement plan:What items in this category MIGHT be addressed on the improvement plan?Use advanced equipment for campus expos, career days, conferences for student recruitment.			areer days,	
	Team F	Rating		
Please indicat	e by an (X) the team rati	ng of your program on	this category.	
All areas need improvement	Some areas meetAll areas meetExemplaryexpectations, but mostexpectations — fewareas need improvementareas need improvement			
Additional Comments:	(optional)			
Enter text.				

ACADEMIC PROGRAM IMPROVEMENT PLAN

PROGRAM:	Paramedic Technician		
Defined	Increase Enrollment in Paramedic Technician and EMT-Paramedic Program from		
Outcome	16 to 24 students in the school year 2020-21		
<i>Metric</i> (How will <i>below</i>	you measure whether or not the outcome has b	een attained successfully?)*Enter answer	
Gather statistics of	n enrollment numbers.		
	n Items & Person(s) Responsible: em #1 (Damian VonFrank, Ted May)	Timeline & Resources: <i>Example: 1) Fall 2018 – Need IT time to</i> <i>implement</i>	
Increase communication to all EMS services with monthly updates about Program. Communication will be sent electronically and via snail mail. Standard communication template designed and used by Specialists for communication.		Tim Salo Spring 2019 Joe Belany Nick Bilderback	
Target advertising Richmond region.	for Paramedic Program in Superior and New Meet with Jena Vogtman to formulate a plan rior and New Richmond campuses.	Phil Rach-Fall 2020 Jena Vogtman	
Offer "traditional" 12 month Paramedic program with courses offered 8am-5pm. Start "traditional" Program in January. Increase in staffing, specific to the Paramedic Program, would be needed.		Phil Rach - Spring 2021 Dee Folie Christy Roshell	
Plan and design EMS/Paramedic lab space on Rice Lake Campus to outwardly promote Paramedic Program. View from hallway and outside will promote the Paramedic Program with ambulance theme and banners.		Tim Salo Fall, 2019	
Inform WITC staff about EMS Programs.		Phil Rach Fall 2019	
Meet with individual Student Services and admissions staff at		Dee Folie	
each campus location to educate them about the Paramedic programs (Jennifer Bednarik, Sara Eckstein, Cindy Miller, Jodi Saliny and Kristen Vesel)		Tim Salo (Phone system)	
Install a phone sys	install a phone system diverting questions to the correct person.		
**If you have more th	an 8 action items, right click the within the table above	and choose insert row above or below.	
· · ·	and year-end update will be required each yea pdate (June 30, 2019):	ar during implementation.)	
Instructions: Ent	er update text in box below, check a box bel	ow, and enter metric and results	
available. Item 2: Superior	ces receive two communication flyers per sem campus has 2 Paramedic students enrolled for addressed due to restructure of Division.	1 1 0	
Item 4: Lab space is undergoing renovation Summer of 2019. Completion projected Fall of 2019		Completion projected Fall of 2019	

Item 4: EMS staff met with key admissions personnel to discuss changes in EMT, AEMT and Paramedic programs. This will be a yearly task as updating is necessary.

Met (include metric result)	
Partially Met (include metric)	17 students 2018-19
Not Met (include metric)	

Divisional Dean Comments:

VP, Academic Affairs Comments:

Implementation Update (January 31, 2020):

Met (include metric result)	
Partially Met (include metric)	
Not Met (include metric)	

Divisional Dean Comments:

VP, Academic Affairs Comments:

Implementation Update (June 30, 2020):

Met (include metric result)	
Partially Met (include	
metric)	
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Divisional Dean Comments:

"Effective March 25, 2020, Wisconsin Governor Evers directed a safer-at-home directive due to the Covid-19 pandemic. Under this order, all WITC Spring 2020 classes were delayed, cancelled or moved to an alternative delivery method. Due to the many required hours instructors and staff spent moving curriculum to alternate delivery modes, college leadership held requirement of the 6-month academic program review updates due June 1, 2020. Program review updates will next be required of this program in January 2021."

VP, Academic Affairs Comments:

Implementation	Update (January	31,	2021):
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	Met (include metric result)	
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met	ric)	
	Not Met (include metric)	

Divisional Dean Comments:

VP, Academic Affairs Comments:

Implementation Update (June 30, 2021):

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metric)	
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Divisional Dean Comments:

VP, Academic Affairs Comments:

Implementation Update (January 31, 2022):

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Divisional Dean Comments:

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VP, Academic Affairs Comments:

Implementation Update (June 30, 2022):

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Divisional Dean Comments:
VP, Academic Affairs Comments:
Implementation Update (January 31, 2023):
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Not Met (include metric) Divisional Dean Comments:
VP, Academic Affairs Comments:

ACADEMIC PROGRAM IMPROVEMENT PLAN

PROGRAM:	Paramedic Technician	
Defined	Implement FQAS and Instructor Enhancement plan.	
Outcome		
<i>Metric</i> (How will y	you measure whether or not the outcome has be	een attained successfully?)
100% of all Parame	edic Instructors will be enrolled in and expected	ed to complete the FQAS program.
Action Plan/Action Items & Person(s) Responsible: Example: 1) Action Item #1 (Damian VonFrank, Ted May)		Timeline & Resources: <i>Example: 1) Fall 2018 – Need IT time to</i> <i>implement</i>
All UGRAD lead instructors will begin FQAS and will stay on		Phil Rach Spring 2019
track to finish in 3 or 5 years. Staff will be evaluated yearly		Tim Salo
using the WI DOH instructor II evaluation form. Instructors		Dee Folie
will need to average a "3" score.		
All courses will utilize a Blackboard component. This template		Tim Salo Spring 2019
Blackboard component will be developed by management staff		Joe Belany
to be used by all instructors. This template will include EMS		
update material and educational material pertinent to the		

instructor as well as the student. This resource will aid in updating instructors with ever changing EMS material.	
All instructors will be required to attend yearly training sessions to promote simulation as a primary tool to teach psychomotor and critical thinking skills.	Phil Rach Fall, 2019
Simulation training sessions, using the new simulation rooms and equipment will be required for all Lab instructors with the Paramedic Technician and EMT-Paramedic programs. These sessions will be based on current teaching modalities and techniques.	Dee Folie Fall 2019 Tim Salo

**If you have more than 8 action items, right click the within the table above and choose insert row above or below.

Note: (*A mid-year and year-end update will be required each year during implementation.*) *Implementation Update (June 30, 2019):*

Instructions: Enter update text in box below, check a box below, and enter metric and results

Met (include metric result)	
Partially Met (include metric)	Yearly training sessions are being held as instructors are being trained on simulation techniques and have started FQAS. Simulation labs are being finished. As soon as they are finished and equipped, training will begin with adjunct instructors.
Not Met (include metric)	

Divisional Dean Comments:

VP, Academic Affairs Comments:

Implementation Update (January 31, 2020):

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metric)	
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Divisional Dean Comments:

VP, Academic Affairs Comments:

Implementation Update (June 30, 2020):

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metric)	
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Divisional Dean Comments:

"Effective March 25, 2020, Wisconsin Governor Evers directed a safer-at-home directive due to the Covid-19 pandemic. Under this order, all WITC Spring 2020 classes were delayed, cancelled or moved to an alternative delivery method. Due to the many required hours instructors and staff spent moving curriculum to alternate delivery modes, college leadership held requirement of the 6-month academic program review updates due June 1, 2020. Program review updates will next be required of this program in January 2021."

VP, Academic Affairs Comments:

Implementation Update (January 31, 2021):

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metric)	
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Divisional Dean Comments:

VP, Academic Affairs Comments:

Implementation Update (June 30, 2021):

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Divisional Dean Comments:

VP, Academic Affairs Comments:

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plementation Update (January 3	1, 2023):
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VP, Academic Affairs Comments:

ACADEMIC PROGRAM IMPROVEMENT PLAN

PROGRAM:	Paramedic Technician		
Defined Outcome	Rectify graduate report to reflect actual graduate numbers		
<i>Metric</i> (How will y <i>below</i>	you measure whet	her or not the outcome has	been attained successfully?)*Enter answer
WITC graduate nu	mbers are 100% a	iccurate	
Action Plan/Action Example: 1) Action Ite			Timeline & Resources: Example: 1) Fall 2018 – Need IT time to implement
Identify the process used to count Paramedic Technician and EMT-Paramedic graduate numbers. Contact Laurie Gargulak		Phil Rach Spring 2019 Laurie Gargulak	
1 0	Implement changes to correct graduate numbers so that graduate numbers are accurate for the 2018-19 cohort.		Phil Rach Dee Folie
**If you have more the	an 8 action items, righ	ht click the within the table abov	e and choose insert row above or below.
	er update text in e metric result)	Graduate numbers are no	w counted as students graduate from pply for graduation (which skewed applied for graduation)
Partially Me metric)	et (include		
Not Met (in	clude metric)		
Divisional Dean C	Comments:		
VP, Academic Aff	airs Comments:		
Implementation U	pdate (January 3	1, 2020):	I
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Divisional Dean C	Comments:		

VP, Academic Affairs Comments:

Implementation Update (June 30, 2020):

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metric)	
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Divisional Dean Comments:

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Divisional Dean Comments:

VP, Academic Affairs Comments:

Implementation Update (June 30, 2021):

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Divisional Dean Comments:	

VP, Academic Affairs Comments:

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Divisional Dean Comments:

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Divisional Dean Comments:

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Divisional Dean Comments:

VP, Academic Affairs Comments: