## CRA Services ALL SERVICES are FREE & CONFIDENTIAL

Crisis Line 24/7: 1-800-261-7233 and 24/7 text line: 715-553-3359

Shelter has paid staff 24/7

Advocacy, Support and Empowerment in legal, medical, human services and other agencies:

Attend meetings

Court hearings

Forensic Exams

Restraining Orders

Information and Referral

An advocate may meet with a victim/survivor at their workplace

## How to Access CRA Services

Crisis Line 24/7- 1-800-261-7233

Text Message 715-553-3359

Facebook "Community Referral Agency"

Email at info@crashelter.org

Mail at P.O. Box 365

In person at the shelter in Milltown or the outreach offices in Siren or Rice Lake

Arranged meetings in a public place with private rooms

Arranged meetings in safe places in the workplace

## An Advocates Role

We are here to **listen and validate**...not to judge.

We are here to help individuals discover what they are feeling...not to make those feelings go away.

We are here to help someone identify their options...not to decide for them what they should do.

We are here to **discuss steps** with an individual...not to take the steps for them.

We are here to help an individual **discover their own strengths**...not to rescue them and leave them vulnerable.

We are here to help an individual **discover they can help themselves**...not to take the responsibility for them.

We are here to help individuals **learn they have choices**...not to make it difficult for them to make choices.

We are here to provide support