NORTHWOOD TECHNICAL COLLEGE

ADMINISTRATIVE POLICY: J-500

TITLE: Student Complaints

CROSS-REFERENCE(S):

J-500A (Administrative Procedure – Student Complaints)



The College will communicate a process for students to file a complaint about any service or function of the College. This process will be published annually in the Student Handbook which is available to students in both an online and in a printed format.

The College will maintain a procedure to track complaints to ensure they are appropriately addressed and to identify potential trends.

Questions regarding this policy should be directed to Student Affairs.

Policy Adopted: January 25, 2022

PRESIDENT

NORTHWOOD TECHNICAL COLLEGE